



SEATTLE NEWS

The Newsletter of the Greater Seattle Chapter of IFMA
IFMA SEATTLE: YOUR RESOURCE FOR EXCELLENCE!

January 2006

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Our Mission

Create an environment that supports the diverse membership of IFMA and encourages each member's growth in the areas of facility management most important to them individually.

Programz Corner

We had a great turn out for the December 6th program at Getty Images on "Delivering Great Internal Customer Service: FM's model by intention.

Tom Hebner, Director of Facilities at Premera Blue Cross, shared inspiring stories and his philosophy of what it means to deliver great internal customer service. He tapped into 20 years of Facility Management experience gained at leading edge companies such as Nordstrom, Starbucks, REI, and Premera.

Bonnieclare Erling, with F2F Consultants, discussed how facility managers, knowing where they are in the crossroads, can lead by praising and counseling their staff, and setting internal service excellence competencies. The program was both inspirational and informative. Thanks to Tom and Bonnieclare, and Getty Images.

Our January program will be a facility tour at SonoSite on January 24th. Registration at 7:30; Program from 8:00 - 9:00.

The program will include a short presentation and a facility tour. With more than 25,000 systems installed worldwide, SonoSite is the recognized innovator of the most rapidly growing sector of the global ultrasound market.

We look forward to seeing you at this interesting and informative program. Location: 21919 30th Drive SE, Bothell, WA 98021-3904.

The Programs Committee is always looking for new ideas for facility tours, meeting locations, and program content. Your suggestions are very much appreciated.

Please forward your ideas to our co-chairs Marlaine McCauley at marlaine@apexfacility.com, or Neil Bavins at Neil.bavins@psref.com. Thank you.

Have a Happy and Safe New Year!

The Programs Committee
Marlaine McCauley
Neil Bavins



PRESIDENT'S MESSAGE

Chris Lewis

**Greetings Fellow
IFMA members**

Happy New Year!

I hope everyone had a safe and joyful holiday season and all those who attended enjoyed our event on Customer Service at Getty Images on December 6th. Thanks to Tom Hebner and Bonnieclaire Erling for their time and passion for customer service.

We kick off the New Year with a tour of Sonosite's facility in Bothell on January 24th. They do some amazing things with ultrasound that you've got to see to believe. More information will be coming your way soon. Watch for a flash message in your e-mail.

At the Chapter Board, we'll be starting the year with some strategic planning with the help of the International office. If there's anything you would like to suggest or any concerns you have, please contact me or any other board member so that we can bring these issues forward.

The Educational Symposium is on the horizon and your Education Committee is working to make this a great event. We look forward to seeing many of you there.

With the holiday season over, it's time for New Year's resolutions. I'd like to challenge everyone who hasn't been to a meeting in a while to resolve to make time for one (or more!) of our great events coming this year.

Best Regards, Chris Lewis, CFM

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Continuing Education

Motor Management in Facilities

(Building Operator Certification)

Thurs, January 26, 2006 from 8am-4pm

City University, Fife, WA

Sponsored by PSE and Tacoma Power

Registration: \$225, includes a breakfast and training handbook

<http://www.theboc.info/wa/index.html>

UW Engineering Professional Programs

Certificate Program in Facilities Management

Website: www.engr.washington.edu/epp/

Phone: 1-866-791-1275

IFMA FM Edge SEMINAR

Jan. 6, 2006

The Emergency Operations Center: The Critical Tool for Incident Management

[Register Now!](#)

10am-11:30am CST

Audio & Web Presentation

Registration: \$99 IFMA members

http://www.ifma.org/learning/audio/mitchell_seminar.cfm



An Important Step for Your Future

Contact info:
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Education Features

Implementing "Smoke-Free Washington"

If you work for the public sector in Washington state, how is your organization implementing "Smoke-Free Washington" practices in public facilities since the Nov 8 law went into effect. Here are some questions circulated by the Plant Operations Consortium.

- Do I need to post additional signage?
- Should I place ash receptacles past the 25' distance? (If so, can I expect to widen our security zones?)
- What do I do about an employee or customer who refuses to comply?
- How will the act be enforced?
- What are the penalties?
- Am I required to provide a smoking break room for my employees?
- How do I enforce the 25-foot rule?
- May I apply for an exemption from the 25-foot rule?

POS staff has amassed a number of answers to some questions, but they'd really love your feedback on challenges and how you've overcome them. Email: Bob MacKenzie at BMacKen@GA.WA.GOV

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Recognition

Welcome New Members

David Ferguson – Area Facilities Manager – 7-Eleven Inc.

Thomas Friedman – Area Facilities Manager – 7-Eleven Inc.

Hugh Koskinen – Regional Sales Manager – GCA Service Group, Inc.

Julia DeRuwe, CFM, CPM – Purchasing & Facilities Manager – State of Washington



Anniversaries

Behrooz Emam, AIA, CFM, PE – Seattle Monorail Project – **18 years**

James Johnston, CFM – City of Mountlake Terrace – **9 years**

Christopher Lewis, CFM – Egis Real Estate Services- **9 years**

Robert Cowan - Fred Hutchinson Cancer Research Center - **7 years**

Michael Crum - Bill & Melinda Gates Foundation – **6 years**

Carole Diamond – US General Services Administration – **6 years**

Michael Westvold, CFM – US General Services Administration – **6 years**

Rhonda Elwood – T-Mobile Voicestream Wireless – **5 years**

*Cindy Strickland
Kim Shelton, IIDA
Co-Chairpersons,
Membership Committee*

FMA Member Recognition: Marty Bradbury Facilities Manager ICOS Corporation

Marty Bradbury is currently the Facility Manager for the ICOS Corporation in Bothell. Marty has been responsible for their multiple locations for the past 2 years. ICOS is discovering and developing breakthrough, proprietary products with high commercial potential for the treatment of serious medical diseases. ICOS is most famous for its development of Cialis.

Marty began his career in Facilities in 1983 as a chief engineer for Red Lion in Oregon. He then move back to Seattle and became the plant engineer for Four Seasons. He next move to the Pacific Science Center and was promoted to Facilities Manger. Marty has also worked as a Facilities Manager for assisted living complexes in Seattle.

Over his extensive career Marty has enjoyed the resources available from IFMA and the Seattle Chapter of IFMA.

Member Recognition by:
Matt Gibson - Getty Images
Email: matt.gibson@gettyimages.com

IFMA Educational News

Educational Symposium

SAVE THE DATE! 10th Annual IFMA Seattle Education Symposium

*Trends in Facility Design and Operation
Putting the Pieces Together*

March 2, 2006 at the Lynnwood Convention Center - 8am to 3pm

This year's event will focus on trends in facility design and operation to help facility managers address the challenges of rising energy costs, workforce productivity, and increasing demand for improved facility performance. A full day of educational sessions, a mini trade show, a facility tour of Lynnwood's first registered LEED-CI building, and keynote presentations on trends in facility management and the economic lookout for our great Northwest.

10th Annual IFMA Symposium Focuses on Trends in Facility Design & Operation

The IFMA Greater Seattle Education Symposium, an annual one-day continuing education event on trends and issues in facility management, returns on March 2, 2006 from 8:00am to 3:00pm at the Lynnwood Convention Center, 3711 196th St. SW in Lynnwood. This year's event will focus on trends in facility design and operation to help facility managers address the challenges of rising energy costs, workforce productivity, and management's expectations for design and operation strategies to improve facility performance. Continuing education points will be offered for CFM's, FMP's, IIDA and other professional designations.

New to this year's event are a mini trade show, a facility tour of Lynnwood's first registered LEED-CI building, and keynote presentations on trends in facility management and the economic lookout for our great Northwest. Featured keynote speakers include Linda Beverly, CAE, Vice President of Administration and Member Resources for the International Facility Management Association, addressing new directions in the facility management profession; and Michael J. Parks, Editor and Publisher of Marple's Business Newsletter, a well-respected forecaster of the Pacific Northwest economy.

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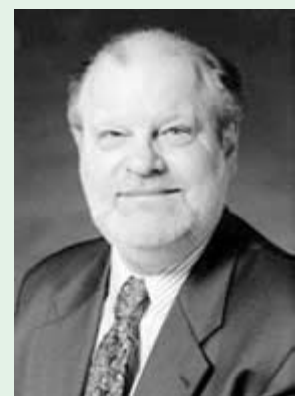
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Linda Beverly



Mike Parks

The prime sponsor of this year's Education Symposium is McKinstry Co. The registration fee is \$99. To register, and for more information, visit www.ifmaseattle.org, or email: aminc1@juno.com

Announcements

IFMA Members Awarded Building Operator Certification

Twenty-three building operators working for IFMA member companies have been awarded "Building Operator Certification – Level I" and two have been awarded "Building Operator Certification – Level II" since the year began.

BOC is a competency-based training and certification for building operators, offering improved job skills and more comfortable and energy efficient facilities. The certification also provides a credential for professional development while offering employers a way to identify skilled operators.

BOC certification is earned by completing seven months of classroom training and hands-on projects conducted at the operator's facility. Topics include HVAC systems and controls, energy conservation techniques, electrical systems, and indoor air quality.

Building Operator Certification – Level I

- ◆ Kelly John Allen, Washington State Department of Transportation
- ◆ Wes Cline, State of WA/Div Cap Facilities
- ◆ Steve Diibon, King County Library Systems
- ◆ James Edelen, Amgen, Inc.
- ◆ Catherine Fahoum, Washington State Dept. of Health
- ◆ Dennis Fields, University of Washington
- ◆ Mike Gambrell, State of WA - Dept of GA
- ◆ Ron Gihlstrom, Matsushita Avionics Systems
- ◆ Michael Glidden, University of Washington
- ◆ Duane Honeycutt, Washington State Dept of Transportation
- ◆ John Klintworth, Snohomish County Facilities Maintenance
- ◆ Dennis Knight, Capital Medical Center
- ◆ Jerry Lowe, State of WA/DCF Bldg Support Services
- ◆ Wm. Scott Mayfield, State of WA/DCF Bldg Support Services
- ◆ Davina McGilvra, Washington State Department of Transportation
- ◆ Dena Peel, Snohomish County PUD
- ◆ Lee Richardson, Experience Learning Community
- ◆ Kelly Richters, WA State DOH
- ◆ Teresa Rodgers, ID Biomedical Corp of Washington
- ◆ Dan Roy, Capital Medical Center
- ◆ Dennis Scott, Port of Seattle
- ◆ Randall Snell, WA State GA Div Cap Facilities
- ◆ Annie Walker, Washington State Dept of Transportation



GREATER SEATTLE CHAPTER

International Facility Management Association

Sponsorship Opportunities for 2006

The Seattle Chapter can accept up to 2 sponsors per meeting. Monthly sponsorships are \$350 per event (Education Symposium and Golf Tournament have separate listings).

Start thinking about months in 2006 for getting your company name out there. Our annual events are: March/Education Symposium; April/ New Member Recognition; September/ IFMA Golf; October/ Awesome Adventure (roundtable); November/ "Tomorrow Space."

Fax sponsorship requests to Melanie Saenz 206-768-0236. Or e-mail msaenz@bankandoffice.com with any questions.

January - 2006

24th - Facility Tour; Sono Site, Bothell

March- 2006

2nd - Education Symposium

21st - Facility Tour

April- 2006

25th - IFMA New Members Event

May - 2006

16th - Facility Tour; Port of Seattle, Pier 69

June- 2006

20th - IFMA Event TBA

July- 2006

18th - Facility Tour

September- 2006

13th - IFMA Annual Golf Event

October- 2006

17th - Chris's Excellent Adventure

November - 2006

20th - Tomorrow Space - IT Trends

December - 2006

TBA - IFMA Event

IFMA Seattle Chapter Meeting & Tour Sponsorship Benefits

Benefits include:

- 1) Intro by Chapter President (or Vice Pres)
- 2) 3 min "Company Portrait"
- 3) Table for business cards & brochures available at registration
- 4) Company logo on Chapter website for the event month
- 5) Company logo on event news Flash
- 6) Networking chance to get personal and company name exposure

Meeting and tour sponsorships are \$350 for 2006. Sign up by March 1st get a **DISCOUNT**; only \$315.00.

Fax sponsorship requests to Melanie Saenz 206-768-0236.

E-mail questions to msaenz@bankandoffice.com

Proud IFMA Sponsors

We are looking for Sponsors for IFMA upcoming Events. This is a great way to give back to your IFMA organization and contribute to on-going educational and professional events.



IFMA Sponsors & Advertising

March 2nd – **McKinstry**
IFMA Educational Symposium



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FOR A LOOK AHEAD INTO
IFMA SEATTLE'S 2005 &
2006 PROGRAM SCHEDULE
SEE THE BACK PAGE

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email: danm@ticonteam.com

membership (co-chair)

Cindy Strickland

Magna Design

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fax: 425.778.5466

email: cstrickland@magnadesign.com

membership (co-chair)

Kimberly A. Shelton, IIDA

Kimberly A. Shelton Designs

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fax: 206.545.8830

email: kshelton@gte.net

member recognition

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GettyImages

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communications:
newsletter/website/sponsorship

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fax: 253.858.7787

email: thomsonkr@comcast.net

Board Meetings are held on the first Wednesday of the month at 11:30am.

Sponsored by:**January - 2006**

24th - Facility Tour; Sono Site, Bothell

Sponsored by:**February - 2006**

By-month

Sponsored by: McKinstry**March- 2006**2nd - Education Symposium
21st - Museum of Flight tour**Sponsored by:****April- 2006**

25th - IFMA New Members Event

May - 2006

16th - Facility Tour; Port of Seattle, Pier 69

June- 2006

20th - IFMA Event TBA

July- 2006

18th - Facility Tour

August- 2006

Summer Break

September- 2006

13th - IFMA Annual Golf Event

October- 2006

17th - Chris & Eric's Excellent Adventure

November - 2006

20th - Tomorrow Space - IT Trends

December - 2006

TBA - IFMA Event

Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at www.ifmaseattle.org.



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