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## Calendar of Events

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## IFMA Education Events

### Calendar Items

#### Continuing Education Opportuni- ties

#### Building Operator Certification Level I

*Classes offered one-day a month for  
seven months. 56 hours of training.*

April 13, 2004 – Nov 9, 2004 in  
Olympia, WA (registration deadline: 3/  
1/5/04)

Sept 15, 2004 – March 9, 2005 in  
Everett, WA

Oct 14, 2004 – April 21, 2005 in  
Renton, WA

Visit [www.theBOC.info](http://www.theBOC.info) for course  
descriptions and registration informa-  
tion.

**WALEED Intermediate Work-  
shop at Tacoma Rhodes  
Center.** March 25, 2004 in  
Tacoma - More information at  
[www.usgbc.org](http://www.usgbc.org) (click on chapters  
and go to Washington State)

#### **BOMA SEATTLE CLASSES**

FMA - 3 Required \*30 Clock Hours  
Fundamentals of Facilities Manage-  
ment

Thursdays 8:30-5:00 p.m.

March 25-April 15, 2004

Exam 10:00 - 12:00 pm April 22,  
2004 TBD

Visit [www.bomaseattle.org](http://www.bomaseattle.org) for more  
information.

**Air Barrier Workshop:** Achieving  
working and effective air barriers

April 1, 2004 in Seattle, WA

More Information:

[www.airbarrier.org/  
informationpackage.pdf](http://www.airbarrier.org/informationpackage.pdf)

#### **FM Audio Edge**

March 31, 2004

Building the Future: A Second Look

Speaker: Keith Ornodoff, Future

Impact Education

10am – 12noon. \$79.

To register: [www.imfa.org](http://www.imfa.org), click on  
professional development.

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#### Lighting Design Lab Classes

The Winter 2004 schedule for lighting  
classes is available at

[www.lightingdesignlab.com](http://www.lightingdesignlab.com). Topics  
include:

Energy Effective Light Sources

Fixtures, Buildings & Light

Daylighting

Project Design Review

CEU's are available for self-certifying  
for CFM.

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--continued above

## PRESIDENT'S MESSAGE Dean Baker



Greetings

I want to thank all of you who joined us at our Educational Symposium last month. Each year I wonder how we'll be able to top the year before, but each year we do. The way it's done is through many months of planning put in by our Education Committee. A special "Thank You" goes out to Linda Beverly, CAE, Vice President of Administration and Member Resources, for IFMA. Her presentation on the "State of the Facility Management Profession" was very insightful, and we're so happy she made the trip up from Houston to attend our event. Another huge "Thank You" goes out to Linda Flynn and Cynthia Putnam. Both of which were truly integral in the shaping of this Educational Symposium.

During our Strategic Planning meeting last month, the board had a chance to review many topics, including our finances. Our regional economic downturn has affected many non-profits, including our own. In fact, our membership is down over 20% from a year ago. This has a dramatic impact on our operations. As a direct result of this, we need to make some immediate changes to improve the well being of our chapter, moving forward.

Some of the aforementioned changes will include a modest increase to our fee structure for chapter events. I say a "modest" increase, due to the fact that our current prices for events are below that of other chapters in the IFMA organization. We also plan to upgrade our website and eliminate a hard copy newsletter. Again, the majority of chapters have already done this. Our largest turnouts always seem to be our various site tours. Because of this, you will see a dramatic increase in the numbers of tours we will offer over the course of this year.

Here's where you can help; As members of this chapter we need your support by attending more chapter events, volunteering your facility for a tour, assisting with one of our outstanding committees, or encouraging your staff or vendors to join IFMA. This only works with "your" help.

I'm truly excited about the exciting events our Programs Committee has put together for this year. I hope to see you at an upcoming event!

Thanks,  
Dean A. Baker, CFM



### officers

president  
**Dean Baker, CFM**  
Getty Images

tel: 206.925.6960  
fax: 206.925.5001  
email: dean.baker@gettyimages.com

vice president  
**David W. Ling, CFM**  
Philips Oral Healthcare

tel: 425.396.2506  
fax: 425.396.4851  
email: david.ling@philips.com

treasurer  
**Kandice Coleman**  
Monterey Carpets

tel: 360.413.0018  
fax: 360.413.0096  
email: kandicecoleman@yahoo.com

secretary  
**Linda Gettman**  
Oasis Inc.

tel: 206.545.7167  
fax: 425.489.9215  
email: lindad@oasisinc.com

immediate past president  
**Ray Zimmerman, CFM**  
Horizon Air

tel: 206.248.6331  
fax: 206.248.6200  
email: ray.zimmerman@horizonair.com

## EDUCATION NEWS ITEM

### IFMA-Seattle Members Awarded Building Operator Certification

Twenty-one building operators working for IFMA-Seattle member companies were recently awarded "Building Operator Certification-Level I." Another three received Level II certification.

#### BOC Level I Awardees

Tommy Chung, Building Engineer, Safeco Insurance Co., Safeco Plaza  
Dennis Conte, Facilities Supervisor, City of Renton  
Brian Goodwin, Maintenance Worker, King County Library System  
Peter Gorokhovskiy, Building Engineer, Safeco Insurance Co., Safeco Plaza  
Roy Herron, Maintenance Worker, King County Library System  
Robert Knierim, Electrician, General Administration, Division of Capitol Facilities  
Htet Kyan, Engineering Technician IV, Icos Corporation  
John Lane, Facilities Operations Supervisor, World Vision  
Martin Lepore, Engineer, BTENA/CB Richard Ellis  
Scott Lindsey, Electrician, General Administration, Division of Capitol Facilities  
David Montonye, Electrical Supervisor, General Administration, Washington State  
Aron Moon, Maintenance Worker, King County Library System  
Dennis Murdoch, Building System Tech, City of Renton  
David Nicholas, Facilities Technician, Philips Oral Healthcare  
Jeffrey Price, Engineering Maintenance Technician IV, Icos Corporation  
Tim Scott, Custodial Sup III, General Administration, Division of Capitol Facilities  
Terry Stickney, Facility Maintenance Coordinator, World Vision  
Stewart Tucker, Construction Maintenance Superintendent, General Administration, Division of Capitol Facilities  
Julius Upshur, Maintenance Worker, King County Library System  
John Wilmart, Facilities Technician, Philips Oral Healthcare  
Roc Zimmerman, Electrical Supervisor, General Administration, Division of Capitol Facilities

#### BOC Level II Awardees

Mark Baldrige, Maintenance Custodian, City of Renton  
Garry Brock, Maintenance, General Services Administration  
Julian Pavesi, Utility Maintenance Technician I, City of Everett

Over 1,400 operators hold BOC certification nationally. The certificate is registered with IFMA and BOMI for continuing professional development towards the CFM and BOMI's professional designations. It is also accredited by the Washington Department of Labor and Industries for electrician re-licensing.

Three new BOC Level I course series will be offered in April 2004 in Olympia, WA; September 2004 in Everett, and October 2004 in Renton. A BOC Level II course series will also be offered in Spokane in September 2004. For more information about BOC, call 206-292-4793 x2 to request an information packet, or visit the web site at [www.theBOC.info](http://www.theBOC.info)

## education & recognition

## insert

### The most respected global credential in facility management

IFMA headquarters would like to congratulate

*Al Anderson, CFM*

*Jeffrey C. Spaulding, CFM  
Facilities Manager, RealNetworks, Inc.*

*Kenneth Fox, CFM*

*Philips Oral Healthcare*

For recently passing and receiving their CFM - Certified Facility Manager designations.

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### Welcome New Members

Eric Francis – CentiMark Roofing Systems – Project Manager

Teresa Rodgers – ID Biomedical Corp. – Facilities Engineering

### Anniversaries

John Balch – Oasis, Inc. – President 5 years

Linda Dederick – Oasis, Inc – Facilities Coordinator 8 years

Gregg Baklund – Boeing Employees Credit Union – Facility Manager 7 years

Mike Chase CFM – Western Wireless - Director of Facilities 14 years

Bob Cowen – Fred Hutchinson Cancer Research - Facilities Engineer 5 years

Lorie Erickson – Harrison Memorial Hospital – Director 13 years

Daniel Gallagher RPA – UNICCO Service Co. – Project Director 5 years

Scott Rusch – Fred Hutchinson Cancer Research – Director Facilities 13 years

Michael Nolan RA – City of Renton – Facilities Coordinator 7 years

Richard Ledford CFM – Solucient LLC – Facilities Manager 5 years

Brian Jespersen – Hexcel Corporation - Facilities Manager 5 years

Robert Wagner – City of Shoreline - Facility Coordinator 5 Years

Ray Zimmerman CFM – Horizon Air – Facility Project Manager 7 years

Tom Hebner – Premera Blue Cross – Director Facilities 13 years

Barry Holldorf CFM – Wizards of the Coast – Facilities Manager 7 years

Dale Temple CFM – Seattle Country Day School – Facilities Manager 8 years

*Cindy Strickland  
Magna Designs*

## Facility Management Articles of Interest

IFMA Seattle encourages our membership to submit Facility Management Articles of Interest. Please email your articles to Melanie Saenz -  
msaenz@bankandoffice.com

### Job Layoff Survival: Preparing for New Beginnings

by Noreen Koga

*"The best prize that life offers is the chance to work hard at work worth doing." – Theodore Roosevelt*

Major career transition for me began 3 years ago in February 2001. It was a week before Seattle's 6.0 earthquake. That day began like any other day in the 11 years that I had been on the job. I showed up and within an hour, was asked to leave that same day. In their eyes, I was done. There was no time to say goodbye. During my tenure with this company, I had nurtured its growth, as it had nurtured mine. This was the longest I have ever been employed with one employer. I was hired when the company was just in its childhood and I had left when it was a mature adult. As a Facilities Manager, I had provided its furniture, safety and security. I had purchased its art, chosen the wall colors and selected the carpet. I had a family of vendors and co-workers whom I felt deeply connected to. I had seen its growth from a 60 employee regional company to a 300 employee global entity. Leaving all of this, felt like I was leaving my home.

Nonetheless, to make a very long story short, I managed to pull myself together and spend the next 6 months in a career search that ended up being a life's purpose quest. I began a new facilities job on September 10, 2001 and ended up being laid off again 6 months afterwards. This second layoff was not as emotionally shattering as the previous one. I grieved a bit then continued onward with my career search and life purpose quest. I began a new facilities job on September 10, 2001 and ended up being laid off again 6 months afterwards. This second layoff was not as emotionally shattering as the previous one. I grieved a bit then continued onward with my career search and life purpose quest. I knew that I had embarked on a much needed journey and that I was "on track" despite the second layoff. I also know that all things happen for reasons that may or may not be clear at that moment.

In addition, I realized that I needed additional training that would provide me with a niche or a specialty in the FM field. So I went back to school. I explored areas of FM that I was truly interested in. I also looked into areas beyond FM that I could incorporate into my career to create that special niche. I constantly tested the waters to make sure this felt right and was not just something that I had to do but be what I truly wanted to do. This required lots of self-trust and perseverance on my part. It wasn't easy to be out there amongst the employed and not be employed. I dreaded going to a networking events and being asked the quintessential question: "What do you do?" I eventually decided to answer that question "I do lots, one of which is my career transition." After so many of those answers, I found that being unemployed was not a truly terrible thing. It was now the time to explore what I really wanted to do.....

*To read the complete article, please go to our website  
[www.ifmaseattle.org](http://www.ifmaseattle.org)*

SEATTLE NEWS MARCH 2004

### TECHNICAL ARTICLE

**Special Report: Mechanical Contractors**  
In conjunction with the affiliates of the Mechanical Contractors Association of America.

**Star Search: Finding the Right Contractor**

**Finding a mechanical contractor to deliver a successful project requires managers to do their homework**

– by Thomas Westerkamp

Institutional and commercial facilities are in a constant state of change, and maintenance and engineering department budgets always seem to be tighter than the year before. Given these challenges, maintenance and engineering managers must be especially vigilant in making decisions on big-ticket equipment and projects.

Managers selecting mechanical contractors for facility renovations and construction projects will only be able to achieve department and organizational goals by screening contractor candidates carefully to ensure the chosen contractor can deliver on promises related to costs, schedules and work quality.

The process of finding the "right" contractor must include a review of the essential issues, including worker training, safety precautions, proof of insurance, experience and references from similar projects.

#### Setting the stage

The spectrum of mechanical contractors available to managers includes companies that can meet specific needs, such as preventive maintenance (PM) for chillers, boilers, air-handling units, and air compressors. The options also can include umbrella agreements to provide labor, materials and supervision to maintain all mechanical equipment and systems.

For narrower purpose, specific language in the final contract should identify each asset covered and warranties. For example, who pays if a chiller breaks down during a heat wave after a contractor replaces it? Must the contractor pay only for the labor and material to make the repair, or is the contractor also responsible for interruptions to operations caused by the equipment breakdown?.....

*To read the complete article, please go to the  
FacilitiesNet website [www.facilitiesnet.com/ms/jan04/](http://www.facilitiesnet.com/ms/jan04/)*

Member Recognition & Facility High Light

*If you know of a Facility and/or Manager you would like to see profiled, please email Melanie Saenz at  
[msaenz@bankandoffice.com](mailto:msaenz@bankandoffice.com)*

**"Green Design" Event Highlights Latest Environmentally Sound Trends and Technology****2nd Annual GreenWorld™ – What Makes it GREEN? A Collaborative Forum on Sustainable Design, April 1-2, 2004, Fisher Pavilion at Seattle Center**

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(Seattle, Wash.) – A powerhouse collection of design industry experts, elected officials, environmentalists and others will gather in Seattle for the annual "GreenWorld™ - What Makes It GREEN? (GW-WMIG), a collaborative forum on sustainable design. This event will focus on environmental sustainability, regionalism and design. GreenWorld™ - What Makes It GREEN will take place at the Fisher Pavilion at the Seattle Center on April 1st, with a local green project tour on April 2nd.

A collaboration between the International Interior Design Association (IIDA) Washington State Chapter and the American Institute of Architects (AIA) Seattle Committee on the Environment (COTE), the event will feature presentations by noted green industry experts, an exhibit of over 30 new and innovative sustainable design products, a display of notable sustainable projects being undertaken in our region, and a project tour.

**Event Sponsors**

GreenWorld™ – What Makes it GREEN's first-tier sponsors are Callison Architecture, City of Seattle and Interface Flooring Systems. Second-tier sponsors include Canadian Consulate General, King County, Mithun, NBBJ and Sparling.

For a complete event agenda and registration information, please visit <http://www.aiaseattle.org/gw-wmig2004/index.htm> or call 206-448-4938.

IIDA CEU credits and AIA learning units are available for the event.

*For more details on this event, please go to our website [www.ifmaseattle.org](http://www.ifmaseattle.org).*

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**Programz Corner****Sea Tac Tour - SAVE THE DATE**

Wednesday 3/24/2004 - 2pm to 4pm

IFMA members will learn directly from the Port Authority all about the nuances and unique challenges of managing an airport in today's environment. You will also hear the Airline's perspective and learn more about the issues associate with being an airport tenant. After an enlightening meeting we will get a sneak preview and tour of the new A concourse.

***Don't miss out - - - Save the date!***

Marlaine McCauley  
Eric Postle  
Programs Co-chairs

FOR A LOOK AHEAD INTO  
IFMA SEATTLE'S 2004 PROGRAM SCHEDULE  
SEE THE BACK COVER



committee chairs

advertising & promotions

**John Balch**

Oasis, Inc.

tel: 206.545.7167  
fax: 425.489.9215  
email: johnb@oasisinc.com

programs (co-chair)

**Eric Postle**

Puget Sound Properties Comm. Real Estate

tel: 425.586.5646  
fax: 425.455.9138  
email: epostle@pugetsoundproperties.com

associates liaison

**Monica Boucek**

Business Interiors NW

tel: 206.615.9252  
fax: 206.763.4078  
email: mboucek@binw.com

programs (co-chair)

**Marlaine McCauley**

Apex Facility Resources, Inc.

tel: 206.686.3357  
fax: 206.224.3170  
email: marlaine@apexfacility.com

education

**Cynthia Putnam**

NW Energy Efficiency Council

tel: 206.292.3977  
fax: 206.292.4125  
email: cmputnam@aol.com

public relations

**Open**

tel: ( ) -  
fax: ( ) -  
email:

membership

**Cindy Strickland**

Magna Design

tel: 425.776.2181  
fax: 425.778.5466  
email: cstrickland@magnadesign.com

special events/golf

**Dan Maus**

Ticon, Incorporated

tel: 206.714.8900  
fax: ( ) -  
email: danm@ticonteam.com

newsletter publisher &  
member recognition

**Melanie D. Saenz**

Bank and Office Interiors

tel: 253.593-8712  
fax: 206.768.0236  
email: msaenz@bankandoffice.com

chapter administrator

**Association Management, Inc.**

tel: 1.877.460.5880 toll free  
fax: 253.265.3043  
email: aminc1@juno.com

photographer

**Matt Gibson**

Getty Images

tel: 206.925.6961  
fax: 206.925.5001  
email: matt.gibson@gettyimages.com

for your information: members only  
*website login: ifma*  
*password: fmseattle*

<b>March</b> 24th - Chapter Event; SeaTac Tour
<b>April</b> 20th - New Members Meeting, Getty Images, Seattle
<b>May</b> 25th - Chapter Event; Lean Manufacturing
<b>June</b> TBA- IFMA Facility Tour
<b>July</b> TBA- Chapter Event - Six Sigma
<b>August</b> TBA- IFMA Facility Tour
<b>September</b> TBA - IFMA Golf Tournament
<b>October</b> TBA - Awesome Adventure
<b>November</b> TBA - Tomorrow's Trends in Wireless
<b>December</b> TBA - IFMA Holiday Event

Seattle News is published monthly by and for the members of the Greater Seattle Chapter of the International Facility Management Association (IFMA). Opinions expressed in Seattle News do not necessarily represent the views of the association, its members, or its Board Members.

IFMA is the premier professional association for facility management. Representing the largest community of FM professionals on the planet, IFMA membership comprises 18,000 facility professionals worldwide.

**\*\*Board Meetings are held on the first Wednesday of the month at 11:30am.**

The Greater Seattle Chapter of IFMA serves to support our members on a local basis. Our Vision is to be an organization that fosters social interaction and opportunities for personal and professional growth within the facility management industry.

For more information or to contact us, please visit our website at [www.ifmaseattle.org](http://www.ifmaseattle.org).



IFMAGREATERSEATTLECHAPTER  
PO BOX 6906  
TACOMA, WA 98406

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